

Terms and Conditions

Eligibility Criteria for the offer

- Applicable for only Priority Clients opening a Saving Account with Standard Chartered Bank, India;
- 3 Online Net Banking transaction through Standard Chartered online banking at www.sc.com/in/ within 3 months from the date of account opening for the new account holder

Process of redemption

- Once eligible through the criteria mentioned above, Standard Chartered Bank will issue an E-Holiday Voucher on your registered Email ID with Standard Chartered Bank within 45 days of becoming eligible
- Go to clubmahindra.com and register using the unique coupon number mentioned in the E-Holiday Voucher within 45 days from the receipt of the voucher
- You will receive a unique registration number via email/SMS, post registration
- Visit clubmahindra.com and redeem Holiday voucher using the unique registration number. You can also check the availability of different resorts and book your desired holiday using the unique registration number within 6 months from the date of registration
- You can know the list of resorts by visiting clubmahindra.com or the same will also mentioned in the Electronic Holiday Voucher

General Terms & Conditions

1. Standard Chartered Bank will only issue the said voucher on behalf of Club Mahindra, however all the terms and conditions and service queries related to booking / redemption/ experiencing the holiday and any complaints and grievances will be addressed by Club Mahindra. The Club Mahindra help line numbers will be mentioned on the E-Holiday Voucher
2. Offer Period: The offer Period shall commence from 00:01 hours on 15 August, 2015 and shall extend up to 11:59 hours on 30 June, 2016
3. Eligible clients can get the Electronic Holiday Voucher only once during the offer Period
4. The Electronic Holiday Voucher has to be utilized before the expiry period mentioned on the voucher
5. The Bank reserves the right to modify / change all or any of the terms applicable to this offer. The Bank also reserves the right to modify, withdraw or discontinue the offer without assigning any reasons whatsoever. Neither anything contained in these terms and conditions, nor shall running this offer be construed as an obligation on the Bank to continue the offer up to the termination/expiry date
6. Participation in this offer is entirely voluntary and it is agreed and understood by the participants that participation shall be deemed to have been made on a voluntary basis
7. The offer is non-transferable
8. The offer shall not be available wherever it is prohibited under law and / or cannot be made for any reason whatsoever
9. All disputes under this offer are subject to the exclusive jurisdiction of the competent courts / tribunals of Mumbai
10. The Bank shall not be obliged to make any public announcements of the results of the offer. The eligible clients shall be intimated by the Bank through Email and/or SMS
11. By participating in the offer, the participants agree to be bound by the terms and conditions contained herein
12. Any tax or other liabilities or charges payable to the government or any other statutory authority/body or any participating establishment, which may arise or accrue to the eligible clients due to provision of the offer, shall be to the sole account of the eligible clients

Terms and Conditions of Club Mahindra

1. The complimentary E-Holiday Voucher is valid in the following resort locations: Baiguney, Binsar-Valley, Binsar-Villa, Cheraï Coorg, Corbett, Dharamshala, Gangtok, Gir, Goa-Emerald Palms, Jaisalmar, Kanatal, Kandhaghat, Kumbhalgarh, Manali, Mashobra(Shimla), Munnar, Mussoorie, Naukuchiatal, Nawalgarh, Ooty, Pondicherry, Poovar, Thekkady, Udaipur, Virajpet & Yercaud
2. Mahindra Holidays reserves its right to add to or remove any Resort/s from the above list at its sole discretion. An updated List shall be displayed at the holiday voucher redemption page (giftvoucher.clubmahindra.com/gvredeem). The enumeration of any Resort in the above list does not guarantee a booking against requisition
3. This complimentary holiday can be availed only in the following periods 29 January - 31 March, 2 July - 13 August, 18 August - 30 September, 6 October - 13 October, 25 October - 7 November & 15 November - 15 December
4. Availability of Resort & Apartment is subject to change from time to time and can be confirmed basis real-time online availability as and when the voucher holder, login for the purposes of the seeking Booking
5. Accommodation will be provided free of cost basis apartment category reserved only to the number of individual as permissible and provided for in the given apartment category no further accompanying guests shall be allowed. All other costs, including but not limited to cost of travel, meals, taxes (including luxury tax where applicable) and cost of using various services and facilities at the participating resorts, will have to be borne by the bearer of the Holiday Voucher
6. The Booking should be confirmed within the validity period
7. Room availability is on 'First Come - First Serve' basis
8. Mahindra Holidays shall provide alternate accommodation, if for some reason, it is unable to provide holiday after issuance of confirmation voucher in the allotted resort
9. An Electronic Confirmation Voucher (e-CV) would be sent to Voucher Holder's email address registered with MHRIL within an hour from the time of booking. Voucher Holder can also print the Electronic Confirmation Voucher (e-CV) by providing his/her registration number and email address registered in our website
10. To honour reservation, Voucher Holder to carry the Confirmation Voucher with a valid government photo identity proof at the time of checking at the resort
11. This Holiday voucher is non-transferable and valid for only one Confirmation Voucher (CV).Holidays once confirmed cannot be cancelled or deferred or gifted
12. The stay under Holiday Voucher is only applicable for non-members and it cannot be clubbed with any other GV/Offer/Facility/Right
13. Allocation of dates is completely under the discretion of the company
14. The voucher Holder shall not be charged any further taxes and levies in the form of luxury tax, service tax or any other tax for utilization of accommodation by way of redemption of the e-voucher